

IPBRICK.UCoIP

Unified Communications over IP solution that provides IP PBX, Video Conferencing and Chat services.

IPBRICK.UCoIP is a telephony subsystem that works as a private IP Centrex solution. Calls between IP phones, connected to IPBRICK.UCoIP, are confidential (it uses SBC-type security barriers for the outside).

It uses single-tenant technology, which means that each company has its own independent system. With the *Follow me* feature, calls can be redirected from the office to your cell phone.

It also provides a UCoIP page that allows any user external to the organization, whether partner or customer, to contact it via **Voice, Chat, Email and Videoconference**.

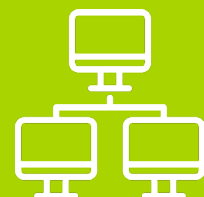
The UCoIP service meets three important requirements:



Unification of all forms of communication in a **single address**.



High level of **integration** between forms of communication.



Standardization (standard Internet protocols).

A single address for multiple ways of communication



Email

use@ipbrick.com



Voice/Video

user@ipbrick.com



Chat

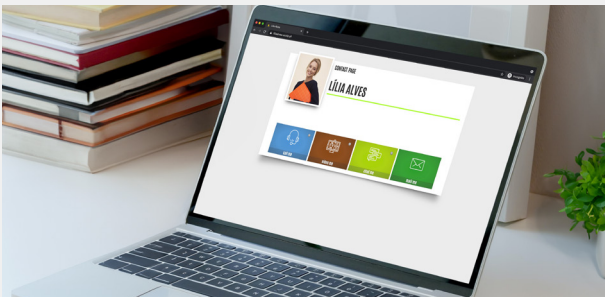
user@ipbrick.com



WEB

user.ipbrick.com

UCoIP Page



Send an email, have a chat conversation, make a call or video call, through the UCoIP page.

By typing a simple web address into a browser
“user.company.com”

No need to memorize various contacts.

IPBRICK.UCoIP features

- Direct dialing (speed dial numbers)
- Flexible numbering
- Connection to multiple operators
- Phone number mapping
- Call forwarding if number busy
- Follow me
- Call history
- IVR (Service Menu)
- Telephone directory
- VOIP Gateway Service
- Call barring
- Groups and service sequences
- Queue
- Music on hold
- Parking and Call Scheduling
- DISA
- Callback
- Call Pickup
- Conference calls
- DTMF
- Automatic call distribution system
- Voice mail
- Chief secretary
- Incoming Call Rules
- DDI Call Routing
- Sound Manager
- Hunt Groups
- User profiles with calling permissions
- SIP TRUNK and IAX TRUNK support
- Session Border Controller (SBC)
- Automatic phone provisioning
- Support for most common codecs
- UCoIP recording
- Call statistics
- Call supervision.

Address

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